



POWERING EVOLUTION

QUALITY, SAFETY AND ENVIRONMENT POLICY

ICI CALDAIE, founded in 1958, is a leading company in the design and production of high energy efficiency heat generators for residential and industrial applications.

It employs about 150 people who work in a plant located in the industrial area of Verona within the wider rural context of the Po Valley.

Since 1994 ICI Caldaie, driven by the highly competitive conditions of the market, the elimination of customs barriers and the increasingly high-quality standard requirements, has developed a Quality System, which is now certified according to the **UNI EN ISO 9001 standard**.

This choice is rooted in the belief that **only the improvement of the company organisation, the management of information flows, the precise definition of tasks and responsibilities** are the key factors to achieve customer satisfaction, understood as competitiveness, quality, accuracy and service.

Over the years, the company has become increasingly aware of the **importance of carrying out its activities and manufacturing quality products in working environments that guarantee the health and safety of workers and the prevention of any form of environmental pollution**.

For these reasons, the company, for over ten years, has extended the certification of its management system to the environment and to the health and safety of workers. To complete this path, the Management has decided to adopt an Organizational Model compliant with the provisions of Legislative Decree 231/01 for the prevention of crimes relating to health and safety at work and the environment.

ICI CALDAIE SAFETY AND HEALTH GOALS:

- Reducing accidents (including injuries and near misses) and work-related illnesses as much as possible.
- Guaranteeing compliance with mandatory legislative requirements for the manufacture of its products;
- Making work environments increasingly healthier, through constant technical and technological updating of systems and through the search for increasingly safe products for the health of workers and customers.
- Continuous improvement of work environments, taking into account ergonomic technical standards during the design and re-design phase;
- Increasing the culture of safety among our internal and external collaborators, so that each worker feels an active part of the system for protecting their own health and safety.
- Raising awareness among workers regarding a correct lifestyle which includes a healthy diet and an ever-increasing awareness regarding the use of alcohol and cigarette smoking.

ICI CALDAIE ENVIRONMENT GOALS

- To be compliance with all current environmental regulations and laws applicable to our production reality;
- Monitoring all the values of the significant impacts identified, such as waste production, emissions into the atmosphere and the reduction of the major sources of pollution present on the site.
- Preserving groundwater reserves through constant research into closing water cycles;

ICI CALDAIE S.p.A.

Via G. Pascoli, 38 - Frazione Campagnola
37059 Zevio (VR) Telefono +39 045 8738511
Fax +39 045 8731148 - info@icicaldaie.com
Partita Iva IT 00227490232

icicaldaie.com

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Company certified according to ISO 9001, ISO 14001 & ISO 45001



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- Minimizing the impacts related to emissions into the atmosphere with increasingly high-performance treatment plants;
- Promoting the recycling of materials and waste;
- Optimization and efficiency of energy consumption in the manufacturing processes of semi-finished products.

ICI CALDAIE "GREEN" GOALS

- Searching for supplies that certify the reuse and recycling of raw materials;
- Using of raw materials with the lowest possible environmental impact through processes increasingly aimed at reducing pollution;
- Placing on the market of a final product that guarantees low energy consumption, low NOx emissions and high flexibility of use without repercussions on the environment and society.

The above is achieved through:

- Implementing and continuously improving its Integrated Management System;
- Promoting and spreading the culture of continuous improvement oriented to customer satisfaction and prevention of environmental pollution, accidents and work-related illnesses;
- Manufacturing products based on new technologies and energy services, developed in synergy with strategic partners;
- Guaranteeing compliance with mandatory legislative requirements for the manufacture of its products;
- Constant planning of economic resources destined for the research and development of new technologies and solutions in the environmental and safety fields;
- a process of risk assessment and evaluation of environmental impacts conducted by dedicated work teams with the aim of obtaining high-quality results;
- Continuous specialised training of workers and strategic figures involved in the Integrated System;
- Constant planning of economic resources allocated to research and development of new technologies and solutions in the environmental and safety field;
- Internal and external auditing activities conducted frequently by highly specialised figures;

The Management undertakes to disclose this Policy to all internal and external workers who collaborate with the company and to publish it on the website www.icaldaie.com.

We require maximum cooperation from all the resources involved.

Campagnola di Zevio, Verona

14 January 2025

QSE Policy - Rev. 07

Protocollo n. 01/2025

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